

Local authorities: by county LGO complaint decisions in 2009/10

Authority	Total complaints determined (excluding premature complaints)		Maladministration and injustice reports		Local settlements		Maladministration reports		No maladministration reports		No maladministration without report		Ombudsman's discretion		Outside jurisdiction	
	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09
Kent																
Ashford BC	10	21	0	0	0	3	0	0	0	0	4	9	3	6	3	3
Canterbury Ci	19	28	1	1	2	5	0	0	0	0	3	5	8	11	5	6
Dartford BC	11	5	0	0	2	1	0	0	0	0	3	2	2	1	4	1
Dover DC	15	17	0	0	2	4	0	0	0	0	7	9	5	2	1	2
Gravesham																
BC	13	12	0	0	6	3	0	0	0	0	7	6	0	2	0	1
Kent CC	120	125	1	0	29	35	0	0	0	0	52	43	22	34	16	13
Maidstone																
BC	22	27	0	0	6	4	0	0	0	0	4	8	7	12	5	3
Medway C	60	62	8 *	2	16	26	0	0	0	0	18	10	13	18	5	6
Sevenoaks																
DC	9	16	0	0	0	0	0	0	0	0	3	9	2	6	4	1
Shepway DC	6	19	0	0	1	4	0	0	0	0	3	2	0	12	2	1
Swale BC	12	14	0	0	3	3	0	0	0	0	5	6	3	1	1	4
Thanet DC	37	29	0	0	21	6	0	0	0	0	9	16	1	5	6	2
Tonbridge & Malling BC	4	3	0	0	0	0	0	0	0	0	2	1	1	1	1	1
Tunbridge Wells DC	7	17	0	0	1	2	0	0	0	0	4	7	2	3	0	5